



The GenSet **Advantage** Maintenance Program

GenSet offers a yearly maintenance program to maintain your Generac generator. Not only does it provide you with the scheduled maintenance of your generator twice a year, but also provides you with these distinct advantages:

- ◆ No advanced service payment required
- ◆ 24hr/7day Emergency Service
- ◆ An evacuation program
- ◆ Preferred service dispatch
- ◆ No Trip Charge on service calls (\$135 value)
- ◆ Referral Program (\$200 per referral)

GenSet strives to keep your generator at its peak performance. There are a few things that you can do help us in this endeavor. Your generator is scheduled to exercise itself once a week, it is important to note any inconsistency in this exercise and report them to our office so we can make any necessary adjustments. Your generator also has a series of lights on it:

- **GREEN** is ready to run
- **YELLOW** is needs attention (this is a factory setting, the generator will continue to operate)
- **RED** is needs immediate attention

By letting GenSet know some of this information, we can more accurately diagnose and prepare our technicians to remedy to the issue in a timely fashion. The GenSet Advantage Maintenance Program is strictly a maintenance agreement and not a service contract, the difference being, it does not cover the replacement of parts and the labor involved (batteries are not included).

Our goal is simple,
“To provide you with power when the utility does not”

